

Marian Ellens

Middle of the road is not an option (if your choice is Excellence)



MARIAN ELLENS
BUSINESS COACH
SENIOR TRAINER
CONSULTANT

Marian is Training Consultant & Business Coach since 2004. Her biggest passion is to develop people and because of this, getting results on all professional levels. Her drive for Customer Excellence has led to her own company Xellens (2007) which delivers Consultancy, Program Management and Training on several journeys that Lead to Customer Excellence. Her most recent customers vary from KLM-Air France, Johnson & Johnson, Johnson Controls International, to local Dutch companies as the Maersk Terminal in Rotterdam Harbour.

Her areas of expertise focus on Customer Experience, Leadership, Cultural change, Innovation and individual development. All these factors contribute to new ways and possibilities for her customers to stay in pole position in all current competitive markets.

Marian has high energy and passion for Learning & Development, which was part of her professional career of 24 years. During those years she was responsible for different Sales & Marketing or General Management leading positions, set-up of new Innovation and Project departments in several sectors like IT, Technical Services, Pharma and Industrial markets.

She is frequently asked as keynote speaker, mediator and presenter.

With a Masters in a technical area (Phonetics, Speech Automation), she finished Business School during her first job, and has currently two additional post Master degrees on Customer Experience and Multi Channel Marketing. Also she is a certified NLP Master Practitioner, DISC consultant, Ned Herrmann Whole Brain Dominance Instrument, WorkPlaceBig5, MBTI practitioner and a Black-Belt Power Presenter.

Speaking several foreign languages fluently (English, French, German and of course Dutch), she is able to adapt to different cultures worldwide.